



know. compare. choose.

Manage your health care plan anytime, anywhere with our mobile app

Our mobile app provides the tools and features to help you access information and make informed decisions from the convenience of your smartphone. From seeing where you stand with your deductible and out-of-pocket balances, to reviewing service claims, to finding the best doctor or place to go for treatment — count on our mobile app to give you the information you need — when and where you need it.

These are just some of the app's features:



- View claims and EOBs** See what providers charged and why before you pay. Quickly filter and search claims by time frame, member, service type or provider.
- Benefit details** See what your plan covers so you're more informed when you need care.
- Deductible and out-of-pocket balances** Know how much you've paid toward your balances.
- Access to pharmacy and drug information** Look up drug prices, see coverage warnings and find lower cost alternatives.
(For members with Blue Cross or Blue Care Network pharmacy coverage)
- Find a Doctor** Find a doctor or hospital in your network.¹ Search by location, specialties, quality recognitions and extended office hours. Get GPS-enabled directions to get there fast.
- Compare cost estimates** Compare cost information for health care services to keep your health and budget in check.²
- ID card** Show your ID card to your doctor, so they have the information they need to look up your coverage.
- Blue Cross® Health & Wellness, powered by WebMD®** Keep your personal health information in one place, set health goals, track your health measures and find credible health information from WebMD.

Get the app.



LEARN MORE TODAY AT BCBSM.COM/APP.

¹Always call providers before visits to confirm they're in-network.
²Cost estimates are available to most non-Medicare members.

Blue Cross Blue Shield of Michigan and Blue Care Network are nonprofit corporations and independent licensees of the Blue Cross and Blue Shield Association. WebMD Health Services is an independent company supporting Blue Cross and BCN by providing health and wellness services.

SEARCH BCBSM.

Downloading the BCBSM App:

APP STORE/IPHONE-IPAD

Search BCBSM

Press the GET icon to install

GOOGLE PLAY/ANDROID

Search BCBSM

Select and install

Creating an Account:

- 1) Click on the register icon on the bottom right of the screen.
- 2) Snap a picture of your BCBSM ID card.
- 3) Verify your eligibility and identity.
- 4) Log In by Entering your Username and Password

Dashboard and Menu:

The Dashboard is your starting point to access all of the functions available and will include the following options;

- **My Coverage:** View Co-Pay Information, Check Deductible Balances.
- **My Claims:** Filter by Patient Name, Date and Service Type to check the Status of Claims. Click on the Claim to see Total Charges, Total Covered and possible Out of Pocket.
- **Explanation of Benefits (EOB's):** Filter by Patient and View Statements In PDF.
- **Find A Doctor:** Search by Doctor Name or Hospital Name, Filter results by Specialty, Quality and Other criteria. Directions will be provided based on your GPS Location.
- **ID Cards:** Select an ID Card to see the Front, Tap the "Flip" Icon to see the Back, Tap the "Share" Icon to send a PDF copy via Email, Text or Other Options presented.
- **Health and Wellness:** Select Menu to Access Health Information and Resources. Select Discounts from the Menu to get a list of Participating Retailers and Discounts.
- **My Account:** Change your Password, Update your Security Questions, Update your Email, Change your Paperless Options, and Change your Permissions.

If you have any questions regarding the BCBSM APP or need assistance using it, please call 1-888-417-3479, Monday through Friday, 8 A.M-8 P.M.